



## Minack Priority Booking and Supporters Scheme

### Minack Priority Booking Scheme £25.00

Early notification of events at the Minack Theatre and priority booking only.

### Minack Supporters Scheme £60.00

We're changing the name of our existing Friends scheme, to acknowledge the support you give to the Minack. In return we will give you priority booking, discounts, free refunds and other benefits in recognition of your generosity.

### Life Friends

Life Friends will continue for current members only. Existing Life Friends will continue to receive the same benefits offered to Minack Supporters in that year.

Benefit	Priority Booking	Supporters
<b>Advance notification</b> and updates of shows and events by email.	✓	✓
<b>Priority Booking</b> - at least 2 days preferential booking on many shows, for up to four people.	✓	✓
<b>First access</b> – get first choice of seats at best available prices.	✓	✓
<b>Occasional offers</b> – ticket deals and other offers	✓	✓
<b>No booking administration fee</b>		✓
<b>Free refunds</b> of tickets, for any reason, up to seven days prior to an event		✓
<b>Free transfer</b> of tickets, subject to availability, up to seven days prior to an event.		✓
<b>Discount of 10%</b> in the Minack café and shop.		✓
<b>Optional email news updates</b> – via our mailing list. (Email address required).		✓
<b>Free entry to visit the Minack</b> for yourself and up to three friends, (excl. shows and storytelling performances). (Pre-booking and proof of membership required.)		✓
<b>Partner Access Members scheme</b> - occasional opportunities to visit other attractions free using your Minack Membership.		✓



## **Minack Priority Booking and Supporters Membership (2022) - Terms and Conditions**

### **1 Annual membership period**

- a) Our schemes run from the first day of December through until the last day of the following November.
- b) An email address will be necessary to access the full member benefits.

### **2 Priority Booking**

- a) Members of the Priority Booking scheme or our full Supporters scheme will have priority booking for many Minack events.
- b) For those events, a *minumum* opportunity of two clear days will be offered to gain tickets, often longer.
- c) Events may go on sale at various times through the season.
- d) Not all events will be subject to a Priority Booking option.
- e) Tickets will be limited to the capacity of the event and subject to availability and demand. Priority cannot guarantee tickets.

### **3 Tickets and Seating**

- a) All tickets are bought subject to the Theatre's Conditions of Sale shown on the website.
- b) A member may book priority theatre seats for themselves and up to three other people during the priority period. This concession is for each member's personal use and cannot be transferred.

### **4 Membership Cards**

Physical Membership Cards are not issued although you may receive an electronic card in due course. Your purchase order number, shown on your membership confirmation-email, identifies you and your scheme. You may be asked to confirm your membership when visiting, attending an event or otherwise when appropriate.

### **5 Payment**

- a) Our normal booking fee or transfer fee is waived when booking tickets.
- b) Ticket confirmations will be emailed and/or sent via SMS.
- c) Tickets cannot be reserved and paid for at a later time.

### **Supporters only (In addition to above)**

### **6 Tickets and Seating**

- a) Supporters may request a refund for unwanted tickets or exchange unwanted tickets for a different performance of an event, subject to availability, up to seven clear days (168 hours) before the performance takes place and without incurring extra charges.
- b) Transfers to a different performance or event, may incur re-booking charges and different ticket costs.
- c) Alternatively, we may offer you a refund for your unwanted tickets subject to a handling charge.



- d) Within seven clear days (168 hours) before a performance, no refund or exchange can be offered unless ticket protection has been taken at the time of purchasing the tickets.

**7 Free Visitor Entry**

- a) You may have free entry to visit the Minack for yourself and up to three friends, during our normal visiting slots. Advance booking is essential as numbers are limited and at busy times we may not be able to admit you unless you have pre-booked. You can book a visiting slot online or via the box office team on 01736 810181.
- b) Membership validation may be requested on arrival.

**8 Members Discount**

You may claim 10% discount on all purchases in our shop, take-away outlets and café on identification as a member of the current Supporters scheme.